



March 30, 2010

Honorable Steve Van Oort
City of Ankeny
410 W. 1st Street
Ankeny, IA 50021

Dear Mayor Van Oort,

Mediacom continues to offer state-of-the-art telecommunication services to our customers. Unfortunately, certain operating costs continue to rise, especially in the areas of programming, fuel and technology improvements. As a result, it is necessary to adjust certain cable service rates, effective on or about May 1, 2010. The specific changes are outlined below:

Service	Old Rate	New Rate	Increase
Directory Assistance	\$1.75	\$2.50	\$0.75
Voicemail	\$4.95	\$5.95	\$1.00
Digital Plus Pkg	\$10.00	\$12.00	\$2.00
HBO ala carte	\$14.95	\$16.95	\$2.00
Digital Video Recorder Service	\$9.95	\$10.95	\$1.00
Late Fee	\$5.00	\$7.50	\$2.50

Additionally, there will be a \$2.00 increase adjustment made on packages that include HBO.

Mediacom has made the decision to replace HD Net and HD Net Movies with Smithsonian HD on channel 850 and MGM HD on channel 851 in the HD Pak effective at the end of April 2010. The Smithsonian HD will be located on the same channel number as HD Net and MGM HD will be on the same channel number as HD Net Movies. We believe that customers will enjoy these popular new channels.

We take our responsibility seriously as the preferred provider of cable television, high-speed Internet and phone service in your community. As we manage rising programming and operating costs, we're committed to giving our customers superior value through discounted pricing available when our cable service is bundled with our high-speed Internet and/or phone services. If there are any questions please call me at 515-246-2258 or e-mail me at bpeard@mediacomcc.com.

Sincerely,

A handwritten signature in cursive script that reads "Bill Peard".

Bill Peard
Senior Manager, Government Relations